

Cayan Facility Management LLC	Integrated Management System Policy	 كايان Cayan ١٩٩٩ م. ٢٠١٧ م. ل.م.م. ل.م.م. Facility Management
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We, at Cayan Facility Management, commit towards “Total Facility Management: Installation & Maintenance of Air Cooling & Conditioner, Electrical, Sanitary & Water extensions; Building, House & Tanks cleaning; Cleansing & Extermination of Insects & Rodents; Installation & Maintenance of Swimming pool works, Elevators, Escalators & Valet services”.

To help deliver on our mission, we have developed and deployed a comprehensive yet pragmatic Integrated Management System, which subscribes to all appropriate legal and regulatory standards, and complies with the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018, thereby ensuring that we:

- ❖ *Fulfil the commitments made to the internal and external customers in an effective and efficient manner, exceeding their expectations.*
- ❖ *Enhance customer satisfaction by delivering high quality product in a timely, accurate and reliable manner.*
- ❖ *Establish SMART (specific, measurable, achievable, realistic and time bound) objectives.*
- ❖ *Plan, respond and recover from any emergency or crisis situations.*
- ❖ *Allocate necessary resources and provide the required training to all employees.*
- ❖ *Develop and nurture a safe risk-free culture by conducting regular risk assessments and deploying appropriate measures to mitigate risks on existing activities.*
- ❖ *Regularly reviewing QHSE policies, objectives & targets and ensuring continual improvements and prevention of pollution and prevention of ill-health & injury.*
- ❖ *Assure a safe work place by establishing effective operational procedures, structured inspections and employing qualified personnel in all sectors of the company's activities.*
- ❖ *Ensure all interested parties are aware of our policy and comply with them*
- ❖ *Ensure that QHSE policy is available to relevant interested parties, as appropriate.*
- ❖ *Are committed to the continual improvement of our Integrated Management System, and involve our employees, customers, suppliers and all interested parties in activities to help achieve this.*
- ❖ *Are committed to eliminate hazards and reduce OH&S risks.*
- ❖ *Are committed to consultation and participation of workers, and, where they exist, workers representatives.*

Meeting these high standards is the responsibility of the entire Cayan Facility Management team. We have a shared commitment to the effective operation of the Integrated Management System, and to the achievement of this Policy and the Objectives derived from it.

General Manager

01st December, 2020


